

— **NATIONAL ANIMAL** —  
CARE & CONTROL ASSOCIATION®

NACANA  
NACANA

# Professional Development

**Guidebook for the  
Animal Control  
Professional**

2025



[WWW.NACANET.ORG/TRAINING](http://WWW.NACANET.ORG/TRAINING)

# Why Training is Worth the Time

***"YOUR TEAM'S SUCCESS IN THE FIELD AND THE SHELTER STARTS WITH PREPARATION."***

## **BETTER OUTCOMES IN THE FIELD**

*Officers are equipped to de-escalate situations, improve return-to-home rates, and provide compassionate, effective service.*

## **SAFER WORKING CONDITIONS**

*Skills in PPE, animal handling, and situational awareness protect staff and the public.*

## **IMPROVED COMMUNITY TRUST**

*Well-trained officers and shelter staff are seen as credible, capable, and professional.*

## **STRONGER CASE OUTCOMES**

*Accurate documentation, evidence handling, and legal awareness can make or break cruelty and neglect cases.*



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# Online Training Catalogue

*Find the right learning path for every member of your team*

## Online Self-Paced Courses

### ACO I & II

*From foundational skills to advanced investigations.*

\$500 per course

### Dispatch Essentials

*Call handling, triage, and communication skills.*

\$157.00 or Buy 3 or more at \$125.60 ea.

### ACO for the LEO

*Equips law enforcement with tools for animal and community safety.*

\$447 \*Inquire about additional discounts

### ShelterSafe™

*\*Coming Soon*

*Enrichment, welfare, and best practices for shelter staff.*

## Exclusive NACA Member Pricing

ACO I – \$400 per participant

ACO II – \$400 per participant

ACO I & II Bundle – \$709.02 per participant

(Save over \$90 when you bundle both certifications)



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NACANET.ORG/Training

# Maximize Your Budget with a Bulk Training Bundle



## 10-Pack Training Bundle

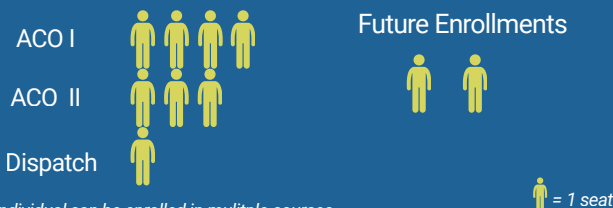
**\$2245**

*NACA member discount available*

Includes:

- 10 course seats - can be used for ACO I, ACO II, and/or Dispatch Essentials in any combination
- One year of NACA membership Per Individual
- - One year of Justice Clearinghouse membership
- 20% discount on future Justice Clearinghouse courses
- No expiration date: use seats now or **save for future hires/additional enrollments**

*Enrollment Example :*



*\*The same individual can be enrolled in multiple courses*



*“Education is the kindling of a flame,  
not the filling of a vessel.”  
— Socrates*

## Other Online Courses:



**MADDIE'S<sup>®</sup>**  
**UNIVERSITY**

## Mental Health First Aid

- National MHFA certification
- Practical tools for responding to mental health crises
- A deeper understanding of how to support others and yourself
- 10 NACA CEUs
- \$170 per student

NATIONAL  
COUNCIL  
for Mental  
Wellbeing

HEALTHY MINDS  
STRONG COMMUNITIES



**Check out the full list of  
upcoming webinars and LEADing  
conversations for 2025**

## Keep Learning. Keep Leading.

Every animal welfare worker carries more than tools and paperwork with them. You carry experience, instinct, and the trust of the community you serve.

Training builds on that foundation. It sharpens what you already know, challenges you to see from new angles, and equips you to handle the situations you never saw coming.

This work is never simple. Calls do not follow scripts, and every animal and person you meet will bring their own story. That is why growth matters. Not because you are not already skilled, but because the more knowledge you have, the more options you can offer when the stakes are high.

So, take the next course. Explore a topic you have never tackled before. Share what you learn with your team. And remember, every hour spent learning now is an investment in the moments ahead when your calm, capable response makes all the difference.

*Their Voice. Our mission.*



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# Contact Information

For additional information or inquiries, please  
reach out to us.



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