



Code of Conduct

An Animal Care & Control professional acts as an official representative of the government, with rights, powers, duties, and authority conferred by statute. The fundamental duties include:

- Serving the community.
- Protecting the public and animals.
- Offering support and resources to pet owners.
- Enforcing relevant laws.

Conduct guidelines:

- Perform duties impartially, without bias based on status, sex, race, religion, etc.
- Maintain exemplary conduct on and off duty to uphold respect in the community.
- Avoid letting personal feelings influence official conduct.
- Conduct oneself in appearance and demeanor to inspire confidence and respect.

Use of discretion:

- Exercise discretion responsibly within the law.
- Consider all circumstances and options, such as education, before taking legal action.

Use of force:

- Use force only when necessary and reasonable to protect the public, animals, or oneself.
- Refrain from unnecessary infliction of pain or suffering.

Confidentiality:

- Maintain confidentiality of information obtained during duty, unless legal or ethical obligations require disclosure.

Integrity:

- Avoid corruption or bribery, and do not condone such acts by others.
- Uphold integrity to earn and maintain public trust.

Collaboration:

- Assist colleagues fully and respectfully.

Professional development:

- Take responsibility for professional performance.
- Continuously enhance knowledge and competence through study and experience.